



300-085

Implementing Cisco Collaboration Applications

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SUCCESS GUIDE TO CISCO CERTIFICATION

Exam Summary – Syllabus – Questions

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Introduction to 300-085 Exam on Implementing Cisco Collaboration Applications

A great way to start the Cisco Certified Network Professional Collaboration (CAPPS) preparation is to begin by properly appreciating the role that syllabus and study guide play in the Cisco 300-085 certification exam. This study guide is an instrument to get you on the same page with Cisco and understand the nature of the Cisco CCNP Collaboration exam.

Our team of experts has composed this Cisco 300-085 exam preparation guide to provide the overview about Cisco Implementing Cisco Collaboration Applications exam, study material, sample questions, practice exam and ways to interpret the exam objectives to help you assess your readiness for the Cisco CAPPS exam by identifying prerequisite areas of knowledge. We recommend you to refer the simulation questions and practice test listed in this guide to determine what type of questions will be asked and the level of difficulty that could be tested in the Cisco CCNP Collaboration certification exam.

Cisco 300-085 Certification Details:

Exam Name	Implementing Cisco Collaboration Applications
Exam Number	300-085 CAPPS
Exam Price	\$300 USD
Duration	75 minutes
Number of Questions	55-65
Passing Score	Variable (750-850 / 1000 Approx.)
Recommended Training	Implementing Cisco Collaboration Applications (CAPPS) Cisco Technology Training for Collaboration E-Learning
Exam Registration	PEARSON VUE
Sample Questions	Cisco 300-085 Sample Questions
Practice Exam	Cisco Certified Network Professional Collaboration Practice Test

Cisco 300-085 Exam Syllabus:

Section	Weight	Objectives
TMS	15%	<ol style="list-style-type: none"> 1 Describe the Operation of TMS management and functions (conference control center, reporting, etc.) 2 Use TMS to setup and establish calls
Provisioning (TMS)	14%	<ol style="list-style-type: none"> 1 Understand system components for provisioning 2 Configure the VCS and TMS to enable provisioning
Cisco Jabber	18%	<ol style="list-style-type: none"> 1 Configure Cisco Jabber on UCM/Presence 2 Configure UDS for Cisco Jabber 3 Configure VCS Control and TMS for Cisco Jabber Video for TelePresence and other Cisco Jabber clients for collaboration edge deployments 4 Explain how Presence works and its role with VCS or Expressway 5 Configure BFCP (desktop sharing)
Configure Cisco Unity Connection	25%	<ol style="list-style-type: none"> 1 Integrate Cisco Unity Connection and Cisco Unified Communications Manager 2 Configure Cisco Unity Connection system settings 3 Describe call management options 4 Configure call routing options 5 Configure Cisco Unity Connection partitions and search spaces 6 Configure account policies, subscriber classes of service, and subscriber templates 7 Import user accounts into Cisco Unity Connection 8 Configure Cisco Unity Connection video features 9 Troubleshoot Cisco Unity Connection

Section	Weight	Objectives
Configure Cisco Unity Express Using the GUI	10%	1 Integrate Cisco Unity Express and Cisco Unified Communications Manager Express 2 Configure Cisco Unity Express system settings 3 Configure call routing options 4 Configure auto attendant 5 Configure account policies, subscriber classes of service, and subscriber templates 6 Import user accounts into Cisco Unity Express from Cisco Unified Communications Manager Express 7 Troubleshoot Cisco Unity Express
Implement IM and Presence Solution	18%	1 Describe the function and operation of Cisco Unified IM and Presence 2 Describe Cisco Unified IM and Presence solution components 3 Describe the Cisco Unified IM and Presence solution communication flows 4 Configure Cisco Unified Communications Manager for integration with Cisco Unified IM and Presence 5 Troubleshoot Cisco Unified IM and Presence

300-085 Sample Questions:

01. How many users are supported on Cisco Unity Express?

- a) 150
- b) 250
- c) 300
- d) 500
- e) 600

02. Cisco Unity Express supports integrated and unified messaging.

- a) True
- b) False

03. Which option is not a valid MWI option when integrating Cisco Unity Express with Cisco Unified Communications Manager Express?

- a) MWI Outcall
- b) Subscribe Notify
- c) Solicited Notify
- d) Unsolicited Notify

04. Which option is not a UC Service that you can specify in the service profile?

- a) Mailstore
- b) Conferencing
- c) Directory
- d) IM and Presence
- e) CCMCIP

05. Which option is not a valid Cisco Jabber client mode?

- a) Deskphone mode
- b) Phone-only mode
- c) Presence mode
- d) Softphone mode

06. What Cisco TelePresence Video Communication Server terminology matches the route pattern in Cisco Unified Communications Manager?

- a) Neighbor
- b) Search rule
- c) Transform
- d) None of the above

07. Which option is not a Cisco TMS module?

- a) Directories
- b) Provisioning
- c) Recording
- d) Scheduling

08. Which option is not a voicemail port functionality?

- a) Answer calls
- b) Perform message notification
- c) Enable unified messaging functionality
- d) Send MWI requests
- e) Allow TRAP connections

09. Which mailbox quota option is not valid?

- a) Informational quota
- b) Warning quota
- c) Send quota
- d) Send/receive quota

10. How does Cisco Unified Communications Manager integrate with CUE?

- a) SCCP
- b) SIP
- c) JTAPI
- d) SMTP
- e) VPIM

Answers to 300-085 Exam Questions:

Question: 01 Answer: d	Question: 02 Answer: b	Question: 03 Answer: c	Question: 04 Answer: e	Question: 05 Answer: b
Question: 06 Answer: b	Question: 07 Answer: c	Question: 08 Answer: c	Question: 09 Answer: a	Question: 10 Answer: c

Note: If you find any typo or data entry error in these sample questions, we request you to update us by commenting on this page or write an email on feedback@nwexam.com